

# 1-844-238-2070 Frontier Airlines Cape Town Office

The **Frontier Airlines Cape Town Office** is located at **Cape Town International Airport (CPT)**, **Matroosfontein, Cape Town, South Africa** (Airport Code: **CPT**). The Airport Office Details include assistance with flight bookings, ticket changes, cancellations, baggage services, seat selection, special requests, and general travel support; passengers can also use **Frontier Airlines online check-in** through the official website or mobile app, and for quick help or inquiries, contact **1-844-238-2070**.

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## Frontier Airlines Cape Town Office – Location & Contact Details

### Address:

Cape Town International Airport (CPT)  
Matroosfontein  
Cape Town, South Africa

### Phone Number:

 1-844-238-2070 (General airline / customer assistance)

If you require **Frontier Airlines-specific support** at this location, it's recommended to call ahead and request to be connected to the airline service desk.

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## Working Hours

Frontier Airlines's airport desk working hours in Cape Town may vary depending on flight schedules and staff availability. While **Cape Town International Airport operates 24 hours**, airline counters generally operate around scheduled departures and arrivals. Calling ahead is advised to confirm desk availability before your visit.

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## Services Offered at Frontier Airlines Cape Town Office

At the Frontier Airlines counter or airport office, passengers can typically receive assistance with:

- Flight reservations, ticket changes, and cancellations
- Baggage inquiries, check-in support, and special luggage handling

- Seat assignments and cabin preference requests
- Assistance for **frequent flyer / Frontier Airlines Plus members**
- General customer service related to fares, routes, connections, and travel plans
- Support with travel documentation and itinerary questions

For complex matters such as lost baggage claims, upgrade requests, or multi-city itineraries, passengers may be redirected to **Frontier Airlines's global customer service center**.

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## Frontier Airlines Headquarters / Global Support

For advanced support, international travel concerns, or premium assistance, passengers may contact Frontier Airlines's headquarters:

### **Address:**

Frontier Airlines  
Paseo de la Castellana, 49  
28046 Madrid  
Spain

### **Phone:**

 1-844-238-2070

The headquarters oversees major operational decisions, global customer care, and premium travel support.

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## FAQs – Frontier Airlines Cape Town Office

### **Q1. Is an in-person visit required for bookings or changes?**

No — most reservations, changes, and cancellations can be handled online or via the Frontier Airlines mobile app. The Cape Town office primarily offers in-airport assistance.

### **Q2. Does the Cape Town office handle baggage claims?**

Yes — baggage support is available for Frontier Airlines-operated and partner flights. Complex or international baggage cases may be managed by the global customer care team.

### **Q3. Can I request seat upgrades or special services at the desk?**

Basic seat requests and special services can be arranged at the counter; however, confirmed upgrades and elite-level services are generally handled through **Frontier Airlines Plus** or central customer care.

#### **Q4. Are the working hours fixed?**

No — hours depend on flight schedules and staffing. Always call ahead to confirm.

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## **Keywords & Phrases to Note**

- Frontier Airlines Cape Town Office
- Frontier Airlines Cape Town office address
- Frontier Airlines contact Cape Town South Africa
- Frontier Airlines CPT airport office
- Frontier Airlines customer service Cape Town
- Frontier Airlines baggage assistance CPT
- Frontier Airlines ticketing desk Cape Town
- Frontier Airlines Plus support Africa

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## **Final Thoughts**

If you are traveling through **Cape Town** and need assistance from **Frontier Airlines**, contacting or visiting the **Cape Town International Airport office (CPT)** is a reliable option. For specialized, international, or premium travel support, Frontier Airlines's headquarters and global customer service channels remain the most trusted points of contact. Checking your flight details and service availability in advance helps ensure a smooth and stress-free travel experience.