

1-866-829-1086 Southwest Airlines Austin Office

Southwest Airlines – Austin Office / Airport Location

Southwest Airlines

Address: 3600 Presidential Blvd, Austin, TX 78719, USA — located at **Austin–Bergstrom International Airport (AUS)**, typically at or near the **Barbara Jordan Terminal** where the airline operates its ticket counter and customer service desks. ([FlightOfficeWorld](#))

Phone:

- **Main Southwest Customer Service / Reservations:** +1-800-435-9792 (U.S. toll-free number) — this is the general contact line used for reservations, changes, and support. ([FlightOfficeWorld](#))
- **Austin Airport Info (not Southwest office):** +1 512-530-2242 — Austin Airport general contact, useful for terminal info. (www.airoffices-guides.com)

Notes:

- This **location is the Southwest ticket counter and customer service presence at Austin–Bergstrom International Airport**, where you can check in for flights, ask questions about departures, and handle basic travel needs. ([FlightOfficeWorld](#))
- It is **not a separate corporate or standalone office building**; rather, it's staffed airline service counters inside the airport terminal. ([Airlines Office Details](#))

Additional Context

- Southwest does not maintain a distinct, full-service standalone corporate office in Austin outside of its airport operations — broader corporate functions are handled at its headquarters in Dallas, Texas. (www.airlinesheadoffice.com)
- Southwest is expanding its presence in Austin: the airline **plans to open a new crew base at Austin–Bergstrom International Airport in March 2026**, which will create a significant number of jobs and likely increase local airline operations and staffing. ([Reuters](#))

How to Contact Southwest from Austin

If you're in Austin and need help with Southwest flights, you can:

- Visit the airline **ticket counter at Austin–Bergstrom International Airport** during normal airport hours. ([FlightOfficeWorld](#))
- Call **1-800-435-9792** for reservations, changes, and customer support. ([FlightOfficeWorld](#))
- Use the **official Southwest website** (southwest.com) or mobile app to manage bookings or get help online. ([FlightOfficeWorld](#))

If you want, I can also give the **best ways to contact Southwest from outside the U.S.** (e.g., international phone numbers)!