

1-866-829-1086 Southwest Airlines Mexico Office

Here's what's available regarding **Southwest Airlines presence in Mexico** — note that what exists there are *airport offices/counters* where you can get in-person help, rather than a large corporate office like the U.S. headquarters:

Southwest Airlines (Airport Offices) in Mexico

These locations are typically service desks or ticket counters at major airports, useful for flight help, check-in questions, baggage issues, or other travel-related inquiries when you're traveling:

Cancún (Cancún International Airport)

- Address: **At the airport — Carr. a Aeropuerto Cancún, 77500 Cancún, Quintana Roo, Mexico** (airport terminal area) ([FlightsOffices](#))
- Contact: Southwest customer service generally via toll-free **1-800-435-9792** (U.S. number often used for airport office inquiries) ([FlightsOffices](#))

Puerto Vallarta (Lic. Gustavo Díaz Ordaz Int'l Airport)


- Address: **Carretera a Tepic Km 7.5, Área Militar de Vallarta, 48311 Puerto Vallarta, Jalisco, Mexico** ([Airlines-Office](#))
- Contact: +1-800-435-9792 (toll-free U.S. line often listed for assistance) ([Airlines-Office](#))

Cozumel (Cozumel International Airport)

- Address: **Boulevard Aeropuerto Cozumel s/n, 77600 Cozumel, Q.R., Mexico** ([Airlines-Office](#))
- Contact: +1-800-435-9792 (toll-free U.S. line used for customer service) ([Airlines-Office](#))

San José del Cabo (Los Cabos International Airport)

- Address: **Carr. Transpeninsular Km 43.5, 23420 San José del Cabo, Baja California Sur, Mexico** ([Airlines-Office](#))
- Contact: +1-800-435-9792 (toll-free U.S. line used for customer service) ([Airlines-Office](#))

 These are *airport ticketing or service counters*, not large standalone corporate offices — they serve travelers on-site at the airports. ([Airlines-Office](#))

Possible Mexico City Contact Area

Some travel-directory sites list Southwest at **Mexico City International Airport** (Av. Capitán Carlos León S/N, Peñón de los Baños, CDMX), which would likewise be part of the airport services rather than a separate downtown office. ([Airlines Office Details](#))

Phone Contacts for Southwest from Mexico

If you need help by phone (reservations, changes, baggage, etc.) from within Mexico, Southwest offers dedicated support lines:

- **+52-800-953-0164** — Mexico-specific customer service number (in Spanish/English) ([VPLT.ORG](#))
 - You can also dial U.S. toll-free support like **1-800-435-9792** (works from Mexico, though international dialing may apply) for general inquiries. ([VPLT.ORG](#))
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Southwest Airlines Global Headquarters

For corporate matters (not traveler support in Mexico), Southwest's main headquarters is:

Southwest Airlines

2702 Love Field Dr, Dallas, TX 75235, USA.

If you'd like the **official airline customer service links/pages** or help contacting one of these specific airport offices, just let me know!