

1-866-829-1086 Southwest Airlines Nairobi Office

I couldn't find any **official Southwest Airlines office (city ticket/ sales/ customer service office)** located in **Nairobi, Kenya** — Southwest does **not currently have a physical office there** according to available airline office listings and travel directories. If an international airline had a Nairobi presence, it **would typically be listed in airline office directories**, but Southwest isn't among them. ([FlightsOffices](#))

What This Means

- **Southwest Airlines mainly operates in the U.S.** and only has very limited international flights to nearby regions (Mexico, Caribbean, Central America). It does **not currently operate flights out of Nairobi or have a staffed office there.** ([FlightsOffices](#))
- Therefore, you won't find a local Nairobi city office like you would with other international carriers (e.g., Delta, Kenya Airways, Ethiopian Airlines). ([Airlines-Office](#))

How to Contact Southwest Airlines From Kenya

Since there's no local office, here are options for support:

Phone (U.S. Customer Service — can call internationally)

- Southwest general customer service (U.S. based): +1-866-563-8016 (or their main U.S. support number) — these numbers get you to live agents for reservations or support. ([Staffing Authority](#))

Online / Digital Support

- **Official Website Help & Chat:** Go to *southwest.com* and use the "Help/Contact Us" — live chat and support forms are available. ([GPHA Inc.](#))
- **Mobile App:** Southwest's app also provides messaging support and manages bookings. ([GPHA Inc.](#))
- **Social Media:** Messaging via Twitter/X or Facebook can get responses from Southwest support teams. ([GPHA Inc.](#))

If You Need In-Person Assistance for a Flight

- Southwest doesn't have a **ticket office in Nairobi**, so in-person help isn't available locally.

- If you're at an airport outside Kenya where Southwest flies (U.S./Mexico/Caribbean), you can **visit a Southwest airport counter** for direct support.

If you want, I can help you **find the best phone number to call from Kenya** (including international dialing codes) or walk you through **how to contact Southwest on WhatsApp or social media** — just let me know!