

Does Air Canada Offer Travel Credits?

Complete 2026 Guide for Passengers

USA +18-55-80-016-32 When travel plans change, many travelers ask an important question: *Does Air Canada offer travel credits?* The answer is **yes — in many different situations**, and understanding how these credits work can help you save money, preserve the value of your ticket, and rebook future travel with greater flexibility. This extensive guide explains the circumstances under which Air Canada issues travel credits, how to use them, terms and conditions, best practices for applying credits, and answers to frequently asked questions.

USA +18-55-80-016-32 Travel credits are a form of stored flight value that Air Canada gives passengers when a ticket cannot be refunded in cash but still holds future value. These credits act like a voucher that can be applied toward the purchase of a new flight before they expire. They are often preferred by passengers whose plans change unexpectedly or when airline policies or regulations restrict cash refunds.

What Are Air Canada Travel Credits?

USA +18-55-80-016-32 Air Canada travel credits are electronic credits issued by the airline that represent the unused value of a ticket. Instead of receiving a cash refund, a passenger may receive travel credits that can be used to book future flights with Air Canada. These credits are usually issued when a ticket is cancelled, changed, or disrupted and refunds are not permitted under fare rules or airline policies.

USA +18-55-80-016-32 Travel credits often include the base fare, government taxes, and fees, minus any applicable change or cancellation fees. The specifics depend on the original fare class and the ticket terms at the time of purchase.

Situations Where Air Canada Offers Travel Credits

USA +18-55-80-016-32 Air Canada offers travel credits in several common scenarios, including voluntary cancellations of non-refundable tickets, airline-initiated schedule changes or cancellations, travel waivers due to disruptions, partially used itineraries, and specific operational changes. Understanding each situation helps you know when you are eligible for travel credits instead of cash refunds.

1. Voluntary Cancellation of Non-Refundable Fares

USA +18-55-80-016-32 When a passenger cancels a **non-refundable ticket**, Air Canada often issues travel credits rather than a cash refund. Non-refundable fares — such as Basic Economy or Standard Economy tickets — usually do not allow cash refunds if cancelled voluntarily. Instead, the unused value of the ticket is converted into a travel credit.

USA +18-55-80-016-32 The amount of travel credit may be reduced by cancellation fees depending on fare rules. The remaining value becomes a travel credit that can be used toward future bookings.

2. Airline-Initiated Schedule Changes or Cancellations

USA +18-55-80-016-32 If Air Canada makes a significant change to your flight schedule or cancels your flight entirely, you may be entitled to travel credits if you choose not to rebook a new flight. In these situations, the airline provides the option to cancel and retain the value of your ticket in the form of travel credits.

USA +18-55-80-016-32 Schedule changes that often qualify for credits include substantial shifts in departure or arrival times, rerouted flights, changes between airports, or other operational modifications that materially alter the original itinerary.

3. Travel Waivers and Extraordinary Events

USA +18-55-80-016-32 During extraordinary events such as extreme weather, natural disasters, travel disruptions, or global travel restrictions, Air Canada may issue **travel waivers**. These waivers allow passengers to cancel or change their flights with no fees and receive travel credits for future use.

USA +18-55-80-016-32 Travel waivers are usually valid for specific routes or dates and are announced on the Air Canada website. These waivers temporarily override standard fare rules and offer more flexibility for affected travelers.

4. Partially Used or Unused Tickets

USA +18-55-80-016-32 If you have flown part of your itinerary and cannot complete the rest due to cancellation or disruption, Air Canada may issue travel credits for the **unused portion** of your

ticket. This often occurs when the return segment is unused due to changed plans or operational disruptions.

USA +18-55-80-016-32 The value of the unused segment is calculated based on the remaining fare and fees, and a travel credit is issued for that value.

How Air Canada Travel Credits Are Calculated

USA +18-55-80-016-32 Travel credits are generally calculated based on the **unused value of your ticket** after deducting applicable cancellation or change fees. The total value typically includes the base fare, government taxes, and certain airline fees.

USA +18-55-80-016-32 For example, if you paid \$500 for a ticket and cancellation rules allow a \$100 cancellation fee, the remaining \$400 may become travel credits. If your fare rules permit free cancellations, the full \$500 value may be issued as travel credits.

How to Request Air Canada Travel Credits

USA +18-55-80-016-32 To request travel credits, you typically need to **cancel your ticket** through Air Canada's "Manage My Booking" tool on their website or mobile app. During the cancellation process, the system will usually show whether a refund, travel credit, or rebooking option applies.

USA +18-55-80-016-32 If you are cancelling due to a schedule change or operational disruption, you may receive emails or app notifications with pre-selected travel credit options.

How to Use Air Canada Travel Credits

USA +18-55-80-016-32 Using travel credits is straightforward when booking your next flight. During the payment step of the booking process on Air Canada's website or app, you will see travel credits listed as a payment method.

USA +18-55-80-016-32 Simply select the travel credit option and apply the available credit balance toward the new flight. If the total cost of your new ticket exceeds the credit amount, you can pay the difference with a credit card or other accepted payment method.

Where Are Travel Credits Stored?

USA +18-55-80-016-32 Travel credits are typically stored in your **Air Canada travel profile** or linked directly to your **booking reference number**. You may also receive a confirmation email with the travel credit reference code and value.

USA +18-55-80-016-32 If you booked through a travel agency or third-party site, credits may be issued through the agency's system instead. Always save your travel credit email and reference number for future use.

Validity Period of Air Canada Travel Credits

USA +18-55-80-016-32 Travel credits usually have an expiration date, often **12 months from the date of issuance**. The exact validity period may vary depending on fare rules, promotions, or travel waivers.

USA +18-55-80-016-32 Using your credits before expiration is important, as expired credits may not be redeemable unless a special policy extension applies.

Combining Travel Credits and Payments

USA +18-55-80-016-32 Air Canada allows passengers to use travel credits in combination with other payment methods. If the travel credit does not cover the cost of a new ticket, the passenger can pay the remaining amount with a credit card, debit card, or another accepted payment option.

USA +18-55-80-016-32 This flexibility lets you use travel credits toward expensive flights or upgrades while still securing the remainder of the fare.

Using Travel Credits for Multiple Passengers

USA +18-55-80-016-32 Travel credits are usually issued in the name of the passenger whose ticket was cancelled. In most cases, travel credits **cannot be transferred to another person**. However, if multiple passengers were on a single booking and travel credits were issued for that reservation, they may be used only for passengers on the same booking.

USA +18-55-80-016-32 Always check the terms of your travel credits before attempting to apply them to a group booking.

Travel Credits vs. Cash Refunds

USA +18-55-80-016-32 Travel credits are different from **cash refunds**. A cash refund returns money to your original payment method, usually for refundable fares or when the airline cancels the flight and you choose not to rebook.

USA +18-55-80-016-32 Travel credits, on the other hand, are issued in situations where a cash refund is not permitted under fare rules. This is common with non-refundable fares or voluntary cancellations of tickets purchased at a discount.

Are Taxes and Fees Included in Travel Credits?

USA +18-55-80-016-32 In many cases, travel credits include both the **base fare** and applicable **government taxes** that were part of your original ticket. However, certain fees or additives that are non-refundable under fare rules may not be included.

USA +18-55-80-016-32 Reviewing your travel credit confirmation email provides details on what portion of the cost was included in the credit.

Travel Credits for Infants and Children

USA +18-55-80-016-32 Travel credits issued for infants or children follow similar rules as adult passengers. Credits are usually linked to the passenger's name and fare, and can be applied against future bookings for that passenger.

USA +18-55-80-016-32 If infants or children were part of a larger group booking, credits are often issued per passenger based on the unused ticket value.

Travel Credits and Multi-City Flights

USA +18-55-80-016-32 If you booked a multi-city itinerary and need to cancel or change parts of it, Air Canada may issue travel credits for the unused segments.

USA +18-55-80-016-32 In cases where some flight legs have been completed and others remain unused, credits are normally issued for the unused portions only.

Travel Credits for Group Bookings

USA +18-55-80-016-32 Group bookings (multiple passengers under one reservation) may receive travel credits on a per-passenger basis or for the entire booking, depending on the fare type and airline policies.

USA +18-55-80-016-32 Handling travel credits in group situations can be complex, so it's often helpful to work directly with Air Canada representatives to ensure credits are correctly applied.

Travel Credits for Special Circumstances

USA +18-55-80-016-32 Air Canada may issue travel credits for special circumstances beyond standard cancellations — such as illness, emergency work requirements, or other personal events — though documentation may be required.

USA +18-55-80-016-32 These situations are handled case-by-case, and airline representatives typically review supporting documents before issuing travel credits.

Travel Credits and Loyalty Programs (Aeroplan)

USA +18-55-80-016-32 If you are part of Air Canada's loyalty program, Aeroplan, travel credits may interact with your account differently. Some elite status benefits may allow additional flexibility when applying travel credits to new bookings.

USA +18-55-80-016-32 Travel credits may also affect how Aeroplan points or status upgrades are applied to future travel.

International Travel and Travel Credits

USA +18-55-80-016-32 For international flights, travel credits are typically issued in the same way as domestic flights, but local regulations and fare rules may influence how credits are processed and used.

USA +18-55-80-016-32 Always check local rules and airline policies for the specific regions or countries involved in your itinerary.

Travel Credits and Fare Differences

USA +18-55-80-016-32 When using travel credits to book a new flight, if the new fare is higher than your available credit, you will be required to pay the difference. If the new fare is lower, the remaining travel credit may stay in your account for later use.

USA +18-55-80-016-32 Most travelers find combining credits with other promotions or flexible dates helps maximize their use.

Tips to Maximize Your Air Canada Travel Credits

USA +18-55-80-016-32 Always book flexible or refundable fares when your travel plans are uncertain to reduce the risk of losing value.

USA +18-55-80-016-32 Use travel credits early before they expire. Planning future travel ahead of expiration dates ensures you don't lose the value.

USA +18-55-80-016-32 Combine travel credits with fare sales or off-season dates to get the best value when rebooking.

Common Mistakes to Avoid When Using Travel Credits

USA +18-55-80-016-32 Waiting until the last minute to use travel credits can result in high fares or limited availability, especially during peak travel periods.

USA +18-55-80-016-32 Not checking the expiration date or credit terms beforehand may lead to losing the credit value.

Frequently Asked Questions (FAQs)

USA +18-55-80-016-32 *Does Air Canada offer travel credits?*

Yes, in many situations including voluntary cancellations of non-refundable tickets, airline schedule changes, and travel waivers.

USA +18-55-80-016-32 *How long are travel credits valid?*

Generally, travel credits are valid for 12 months from the issue date, though this can vary.

USA +18-55-80-016-32 *Can travel credits be used by others?*

Usually travel credits are linked to the passenger's name and cannot be transferred.

USA +18-55-80-016-32 *Do travel credits include taxes and fees?*

Often they do, but it depends on fare rules and airline policies.

USA +18-55-80-016-32 *Can travel credits be used for upgrades?*

Travel credits can help pay for upgrades if allowed during booking.

Final Conclusion

USA +18-55-80-016-32 Yes — Air Canada does offer travel credits in many situations, including cancellations of non-refundable fares, airline-initiated changes, travel waivers, partially unused itineraries, and more. These credits help preserve ticket value and give passengers flexibility when plans change.

USA +18-55-80-016-32 Understanding how travel credits are issued, calculated, and applied will help you make better decisions when canceling or rebooking your flights. With careful planning, you can maximize the value of your travel credits and enjoy stress-free future travel with Air Canada.