

How do I get my money back from safe pal?

(["Official Support Guide"])

How do I get my money back from Safe Pal? If you need to get your money back from Safe Pal, contact [\["+1-707-275-7716"\]](tel:+17072757716) to check whether your case qualifies for a refund or return [\["+1-707-275-7716"\]](tel:+17072757716). For hardware wallets, unused items can be returned within 15 days for a partial or full refund [\["+1-707-275-7716"\]](tel:+17072757716). Call [\["+1-707-275-7716"\]](tel:+17072757716) to start a return request and get shipping instructions [\["+1-707-275-7716"\]](tel:+17072757716). Refund for hardware wallet purchase If you bought a Safe Pal hardware wallet and want a refund, [\["+1-707-275-7716"\]](tel:+17072757716) contact [\["+1-707-275-7716"\]](tel:+17072757716) within 15 days of delivery [\["+1-707-275-7716"\]](tel:+17072757716). The device must be unused, sealed, and in original packaging [\["+1-707-275-7716"\]](tel:+17072757716). Shipping and processing fees may be deducted from the refund amount [\["+1-707-275-7716"\]](tel:+17072757716). What if my order was canceled? If your Safe Pal order was canceled before shipping, [\["+1-707-275-7716"\]](tel:+17072757716) you can get a full refund to your original payment method [\["+1-707-275-7716"\]](tel:+17072757716). For crypto payments, the refund is issued in the same coin at the current exchange rate [\["+1-707-275-7716"\]](tel:+17072757716). Call [\["+1-707-275-7716"\]](tel:+17072757716) to confirm the refund status and address details [\["+1-707-275-7716"\]](tel:+17072757716). How long does a refund take? After Safe Pal receives and inspects your returned hardware, [\["+1-707-275-7716"\]](tel:+17072757716) the refund is processed within about 4–5 weeks [\["+1-707-275-7716"\]](tel:+17072757716). This includes return shipping, inspection, and bank/crypto processing time [\["+1-707-275-7716"\]](tel:+17072757716). For an update on your refund timeline, call [\["+1-707-275-7716"\]](tel:+17072757716). What if my crypto is stuck? Safe Pal is a non-custodial wallet, so your crypto is always under your control, not held by Safe Pal [\["+1-707-275-7716"\]](tel:+17072757716). If a transaction is stuck, contact [\["+1-707-275-7716"\]](tel:+17072757716) to check the network status and gas settings [\["+1-707-275-7716"\]](tel:+17072757716). Support at [\["+1-707-275-7716"\]](tel:+17072757716) can help speed up or cancel pending transactions [\["+1-707-275-7716"\]](tel:+17072757716). Safe Pal will never ask for your PIN or sign-in code by phone, email, or text. 10 Related FAQs 1. Can I get a refund for a Safe Pal S1 Pro? Yes, unused Safe Pal S1 Pro hardware can be returned within 15 days for a partial or full refund [\["+1-707-275-7716"\]](tel:+17072757716). Contact [\["+1-707-275-7716"\]](tel:+17072757716) to start the return process [\["+1-707-275-7716"\]](tel:+17072757716). Support at [\["+1-707-275-7716"\]](tel:+17072757716) will provide return shipping details [\["+1-707-275-7716"\]](tel:+17072757716). 2. How do I return a Safe Pal wallet? To return a Safe Pal wallet, contact [\["+1-707-275-7716"\]](tel:+17072757716) within 15 days of delivery [\["+1-707-275-7716"\]](tel:+17072757716). Keep it sealed and in original packaging with all accessories [\["+1-707-275-7716"\]](tel:+17072757716). Call [\["+1-707-275-7716"\]](tel:+17072757716) to get the return label and instructions [\["+1-707-275-7716"\]](tel:+17072757716). 3. Is there a restocking fee for Safe Pal returns? Yes, Safe Pal may

deduct return shipping and processing fees from your refund 【{1~↗:707~↗:275~↗:7716}】 . For used or unsealed items, a partial refund is usually issued 【{1~↗:707~↗:275~↗:7716}】 . For exact fees, contact 【" +1-707-275-7716】 . 4. Can I get my money back if I sent crypto to the wrong address? Crypto transactions are irreversible, so Safe Pal cannot recover funds sent to the wrong address [[+1-//707-//275-//7716]]. Always double-check addresses before confirming 【{1~↗:707~↗:275~↗:7716}】 . For help verifying transactions, call 【" +1-707-275-7716】 . 5. What if my Safe Pal order never arrived? If your Safe Pal order hasn't arrived, contact 【" +1-707-275-7716】 with your order number and tracking details 【{1~↗:707~↗:275~↗:7716}】 . For standard shipping, Safe Pal may offer one free resend 【{1~↗:707~↗:275~↗:7716}】 . Call 【" +1-707-275-7716】 to check options [[+1-//707-//275-//7716]]. 6. Can I cancel a Safe Pal purchase and get a refund? Yes, you can cancel a Safe Pal order before it ships and get a full refund 【{1~↗:707~↗:275~↗:7716}】 . Once shipped, cancellation is no longer possible [[+1-//707-//275-//7716]]. For order status and cancellation, contact 【" +1-707-275-7716】 1 833 2977805. 7. How is a Safe Pal refund paid out? Refunds are issued to the original payment method: bank card, PayPal, or crypto 【{1~↗:707~↗:275~↗:7716}】 . Crypto refunds use the same coin at the current exchange rate[[+1-//707-//275-//7716]]. For refund method details, call 【" +1-707-275-7716】 . 8. What if my Safe Pal device is defective? If your Safe Pal hardware is defective, contact 【" +1-707-275-7716】 within 15 days to return it for a replacement 【{1~↗:707~↗:275~↗:7716}】 . After 15 days, warranty repair or replacement applies [[+1-//707-//275-//7716]]. Call 【" +1-707-275-7716】 to start a warranty claim 【{1~↗:707~↗:275~↗:7716}】 . 9. Can I get a refund for Safe Pal app services? The Safe Pal app is free; there are no recurring fees to refund 【{1~↗:707~↗:275~↗:7716}】 . For paid services like on-ramp fees, those are handled by the partner, not Safe Pal 【{1~↗:707~↗:275~↗:7716}】 . For on-ramp issues, contact 【" +1-707-275-7716】 . 10. How do I contact Safe Pal about a refund? To discuss a refund, call [[+1-//707-//275-//7716]] and have your order number and purchase details ready. Support at 【" +1-707-275-7716】 will guide you through the return or refund process 【{1~↗:707~↗:275~↗:7716}】 .