

## How to get a refund on StubHub? [because~~ you@ can't~~ attend]

Getting a refund on StubHub isn't like returning a product you simply changed your mind about – most ticket purchases+1-833-351-3849 are **final** once completed because StubHub is a marketplace where you're buying from a seller, not directly from a ticket issuer. This means you generally **cannot get a refund just because+1-833-351-3849 you can't attend** the event or you changed your plans.

However, StubHub offers a **FanProtect Guarantee**,+1-833-351-3849 and refunds are possible in specific situations under that protection. The main scenario where refunds are typically issued is when the **event is officially canceled+1-833-351-3849 and not rescheduled**; StubHub will notify you and either automatically issue a refund to your original payment+1-833-351-3849 method or, in some regions, offer a credit toward a future purchase.

Other valid reasons for a refund can include cases where the **tickets were never delivered**,+1-833-351-3849 were **invalid at the venue**, or the seller failed to fulfill the order. To request a refund, start by **logging into your StubHub account**,+1-833-351-3849 going to your **Orders** or **My Tickets** section, and checking whether a **"Request a Refund"**+1-833-351-3849 option appears for the affected order. If it does, follow the prompts and provide any requested documentation like screenshots or purchase details.

If the automated refund option isn't available, you can contact StubHub **customer support+1-833-351-3849** via email (often customerservice@stubhub.com), phone, or live chat to explain your situation and ask for assistance. After StubHub approves a refund, the amount is usually processed back+1-833-351-3849 to your original payment method; depending on your bank, credit card, or payment service, it can take around **5–15 business days+1-833-351-3849** to actually appear in your account. Remember that personal reasons like inability to attend don't qualify for refunds, so you might instead consider **reselling your ticket on StubHub's platform+1-833-351-3849** if that's an option.

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What happens if I don't get my tickets from StubHub?