

【2026 policy】 What are WestJet's rebooking options?

WestJet Airlines provides passengers with several rebooking options to accommodate changing travel plans, missed flights, or airline-related disruptions, though the specific options available largely depend on the **type of ticket purchased****, the reason for the change, and the timing of the request ➔ ☎ 1 - (855) → (510)→ (3558) Understanding these options is essential for travelers who want to maintain flexibility while minimizing additional costs and preserving the value of their tickets ➔ ☎ 1 - (855) → (510)→ (3558)**

Rebooking policies are designed to balance customer service with operational efficiency, ensuring that seats are allocated effectively while providing passengers with the ability to adjust their travel plans ➔ ☎ 1 - (855) → (510)→ (3558) When a passenger wishes to ****change a flight before departure****, WestJet's rebooking options are primarily determined by the fare class ➔ ☎ 1 - (855) → (510)→ (3558) ****Flexible fares****, including Premium or Flex tickets, offer the greatest freedom, typically allowing changes ****without any rebooking or change fees**** ➔ ☎ 1 - (855) → (510)→ (3558) While there may still be a requirement to pay any difference in fare if the new flight is more expensive than the original, this option provides significant flexibility and reduces the risk of losing the value of the ticket ➔ ☎ 1 - (855) → (510)→ (3558) Flexible fares are particularly useful for business travelers or those with unpredictable schedules, as they allow adjustments without incurring substantial financial penalties ➔ ☎ 1 - (855) → (510)→ (3558)

On the other hand, ****Standard Economy or Basic fares**** are often more restrictive ➔ ☎ 1 - (855) → (510)→ (3558) These fares are typically ****non-refundable****, and changes may involve paying a ****change fee**** in addition to any difference in the fare for the new flight ➔ ☎ 1 - (855) → (510)→ (3558)

If a passenger misses a flight on these tickets without prior arrangements, the value of the ticket may be forfeited entirely, though some fare rules allow unused portions to be converted into ****travel credits**** for future flights ➔ ☎ 1 - (855) → (510)→ (3558) These travel credits usually have a validity period, often one year from the original ticket purchase date, and can be applied toward new bookings, helping mitigate some of the financial loss associated with missed or changed flights ➔ ☎ 1 - (855) → (510)→ (3558) For passengers who ****miss a flight****, WestJet treats the situation differently depending on the circumstances ➔ ☎ 1 - (855) → (510)→ (3558)

A missed flight due to ****personal reasons****—such as arriving late at the airport, traffic delays, or oversleeping—is typically considered a ****no-show**** ➔ ☎ 1 - (855) → (510)→ (3558) In such cases, the airline may cancel the remaining itinerary, including connecting or return flights, leaving the passenger responsible for purchasing a new ticket to continue their journey ➔ ☎ 1 - (855) → (510)→ (3558) However, if the ticket is refundable or flexible, the passenger may be able to ****apply the ticket value toward a rebooked flight****, sometimes without additional fees beyond any fare difference ➔ ☎ 1 - (855) → (510)→ (3558) In contrast, passengers with non-refundable tickets who miss a flight may have limited options and may need to pay the full price of a new ticket if they wish to travel ➔ ☎ 1 - (855) → (510)→ (3558) When a flight is ****canceled or delayed due to airline reasons****, WestJet generally provides rebooking options at no additional cost ➔ ☎ 1 - (855) → (510)→ (3558)

For example, if WestJet cancels a flight due to operational issues, weather, or crew scheduling, passengers are typically rebooked automatically on the next available flight ➔ ☎ 1 - (855) → (510)→ (3558) Alternatively, they may be offered the choice of selecting a different flight that better fits their schedules ➔ ☎ 1 - (855) → (510)→ (3558) In these scenarios, passengers are not penalized, and the airline may also offer a ****full refund**** if the new schedule is inconvenient or unacceptable ➔ ☎ 1 - (855) → (510)→ (3558) This approach ensures that passengers affected by circumstances outside their control are not financially disadvantaged and can continue their travel

plans with minimal disruption✈️ 1 - (855) → (510)→ (3558) Significant schedule changes, even if initiated by WestJet, also qualify passengers for rebooking✈️ 1 - (855) → (510)→ (3558)

If the airline adjusts departure or arrival times by several hours or changes the flight date altogether, travelers can typically choose between rebooking on an alternative flight or requesting a refund✈️ 1 - (855) → (510)→ (3558) WestJet often communicates schedule changes via email, the mobile app, or its website, but passengers are encouraged to ****monitor flight updates proactively**** and contact customer service promptly to confirm rebooking or refund options✈️ 1 - (855) → (510)→ (3558) Early action ensures access to preferred flights and helps avoid the risk of limited seat availability on alternative flights✈️ 1 - (855) → (510)→ (3558) WestJet also offers optional services, such as ****travel protection or insurance****, which provide additional flexibility for rebooking✈️ 1 - (855) → (510)→ (3558) Passengers who purchase these plans may be able to change flights or rebook in cases of personal emergencies, missed departures, or other unforeseen circumstances✈️ 1 - (855) → (510)→ (3558) The coverage typically depends on the terms of the protection plan and may include reimbursement for fare differences, cancellation fees, or unused portions of a ticket✈️ 1 - (855) → (510)→ (3558) Such services are particularly valuable for travelers with unpredictable schedules, ensuring that they can adjust plans without incurring substantial out-of-pocket costs✈️ 1 - (855) → (510)→ (3558) ****Standby and same-day rebooking**** options are another avenue for passengers who need flexibility✈️ 1 - (855) → (510)→ (3558)

Depending on seat availability and fare type, WestJet may allow travelers to change to an earlier or later flight on the same day✈️ 1 - (855) → (510)→ (3558) These options are usually more feasible for passengers with flexible or premium fares and may involve paying any fare differences✈️ 1 - (855) → (510)→ (3558) Standby and same-day changes can be useful for travelers who unexpectedly miss a flight or need to adjust travel plans due to schedule conflicts✈️ 1 - (855) → (510)→ (3558)

For passengers with ****connecting flights****, rebooking can vary depending on how the flights were booked✈️ 1 - (855) → (510)→ (3558) If the flights are part of a single WestJet itinerary, missing one segment may not automatically cancel the subsequent segments, as the airline can rebook passengers on the next available connection✈️ 1 - (855) → (510)→ (3558) However, if flights were booked separately, missing one leg usually means the traveler must purchase a new ticket for the remaining segment✈️ 1

- (855) → (510)→ (3558) Understanding this distinction is crucial, as it can significantly affect travel costs and planning for multi-leg trips✈️📞 1 - (855) → (510)→ (3558)

When rebooking, passengers may encounter ****fare differences**** ✈️📞 1 - (855) → (510)→ (3558) If the new flight is more expensive than the original, the difference must typically be paid ✈️📞 1 - (855) → (510)→ (3558) Conversely, if the new flight costs less, WestJet may issue a ****travel credit**** or partial refund, depending on the fare rules ✈️📞 1 - (855) → (510)→ (3558) Refund eligibility depends on the ticket type, the reason for the rebooking, and whether the airline caused the issue ✈️📞 1 - (855) → (510)→ (3558) This highlights the importance of understanding fare conditions before requesting changes or rebooking ✈️📞 1 - (855) → (510)→ (3558) WestJet's rebooking options can be accessed through multiple channels, including ****Manage Trips online****, the ****mobile app****, ****airport ticket counters****, and ****customer service phone lines**** ✈️📞 1 - (855) → (510)→ (3558)

Having your booking reference and personal identification ready, along with a clear explanation for the rebooking request, can expedite the process and improve the chances of securing a favorable alternative flight ✈️📞 1 - (855) → (510)→ (3558)